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Community Support Worker

Description

Are you passionate about social justice, collaboration, and innovation? Do you have a knack for making a house feel like a home and take pride in drafting checklists to accomplish your day-to-day household tasks? Are you an organized and detailed problem-solver that multi-tasks through using your in-depth technical knowledge of managing a household? The Life Skills Coordinator role could be the next step in your career if you identify as being a culinary mastermind and have an overall willingness to share your household organizational secrets! e4c is excited to be opening a new permanent supportive housing residence in late 2018 to provide housing for people who, due to histories of trauma and related mental illness and addictions, need enhanced levels of housing support.

As a Community Support Worker within e4c's permanent supportive housing programs, your role is pivotal in providing stability, recovery, and support to individuals striving for a better life. You work closely with residents who require enhanced levels of housing support due to past traumas, mental health issues, and addiction struggles.

Operating on the principle of "one day at a time," our permanent supportive housing programs follow a daily cycle, emphasizing a community-based approach to recovery. With a focus on reciprocity, relationships, and wellness, the program provides wraparound team staffing, including clinical support.

Responsibilities

Resident Care

- Collaborate with staff members and residents to facilitate learning opportunities on wellness best practices.
- Ensure wellness planning aligns with residents' care plans by working closely with the integrated staff team.
- Communicate with staff members to track residents' progress, behavioral changes, and address any concerns or challenges.
- Promote conflict resolution, positive communication, empathy, and respect through positive reinforcement, role modeling, and supportive listening.
- Implement accountability processes within a framework of natural law/natural consequences and relationship-based practice

Community Development

- Facilitate regular meetings with residents to plan wellness goals and activities.
- Collaborate with staff members to model positive neighbor relations within the community.

Hiring organization

e4c

Employment Type

Full-time

Job Location

9321 Jasper Ave

Working Hours

Morning Shift:

Three On three Off-

Monday – 9am-8pm

Tuesday- 10am-8pm

Wednesday and Thursday-
11am-9pm

Friday- 10am-9pm

Saturday- 9am-9pm

Sunday- 9am-7pm

Night Shift:

Monday- 8pm-7am

Tuesday- 8pm-6am

Wednesday and Thursday-
9pm-7am

Friday to Sunday- 7pm-7am

Date posted

June 21, 2024

- Build and maintain positive relationships with community stakeholders, serving as a point of contact during evening hours.
- Organize integrated activities, events, and relationship-building efforts with other e4c programs to foster community for both staff and residents.
- Establish a resident advisory board in collaboration with residents and relevant AHS/e4c colleagues to make program decisions.

Meal Preparation and Planning

- Maintain adequate food inventory and kitchen supplies within the allocated budget.
- Collaborate with staff members and residents to plan menus according to preferences and in alignment with the Canada Food Guide and licensing requirements.
- Work in collaboration with staff members and residents to prepare and serve two daily meals for 20 residents.

Administration

- Responsible for the oversight, development, and administration of the wellness/recreation budget.
- Responsible for purchasing wellness supplies and supplies for preplanned wellness activities.
- Ensure that all information regarding wellness service delivery is developed, managed, and reported on time.
- Comply with all legislation, bylaws and standards (health, fire, safety, city, and accreditation).
- Administer medication for all residents.

Qualifications

Education and Certifications

Required

- Degree or diploma in the area of human services, education and/or administration
- Police Check with Vulnerable Sector
- Child Intervention Record Check
- First Aid and CPR
- Medication Administration
- Suicide Intervention
- Food Safety
- Valid Class 5 Driver's License
- Proof of vehicle insurance, registration, and 3-year driver abstract

Recommend

- Mental Health First Aid
- De-escalation Certificate
- Trauma-Informed
- Harm Reduction Training
- Cultural Awareness
- Motivational Interviewing

Experience

- 3+ years of related direct service work experience working with diverse communities with varying and complex priorities and needs.
- Proven ability to foster a team environment and provide reflective supervision to team members.
- Personal lived experience of addictions, mental illness, racism, discrimination, and poverty is an asset.
- Experience working in collaborative partnerships.
- Working knowledge and experience with harm reduction, person-centered, trauma-informed, behavior modification, natural law, strength-based, collaborative, and/or solution-focused practice.

Job Benefits

- Competitive Wage
- Robust Benefits Package
- RRSP Matching
- 3 Weeks Paid Vacation
- Paid Sick Time
- Employee Family Assistance Program (EFAP)

Contacts

Please submit your resume and cover letter outlining your qualifications and experience to careers@e4calberta.org. Please include if you are looking for Overnight or Mornings.