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Program Manager – ICMT

Description

Are you a skilled human services manager with a desire to make a difference? Are you a champion of Housing First and ready to be a part of ending homelessness in Edmonton? Are you a natural leader ready to guide a team of professionals as they innovate, improve and develop solutions for people who are facing complex challenges?

The Program Manager, Housing First directly supports the Intensive Case Management (ICMT) team. They are responsible for the service delivery, evaluation and day to day operation of the program. The Program Manager ensures the smooth operation of ICM team using Housing First principles.

Responsibilities

- You will use your passion and drive to help expand the influence and outcomes of the ICM team, ensuring that Housing First is not just a philosophy.
- You will assess the Housing Services Program and ensure a sustainable and effective future.
- You will develop relationships and connections within the community to improve services for the person served.
- You will work in a collaborative partnership and use a relational and holistic approach to build a multi-disciplinary team that is recruited and on-boarded in alignment with the vision of e4c and Housing First Principles.
- You will mentor and coach the Intensive Case Management Team through a variety of situations and provide debriefing and support as required.

Qualifications

- You bring 5+ years of progressive leadership experience and have worked with vulnerable people using a trauma informed approach and an indigenous world view.
- You possess a Bachelor's Degree in Social Work, Human service, or a related field.
- Registered Social Work and/or other related professional designations is an asset.
- You have an excellent working knowledge of program management in a nonprofit environment and can demonstrate budgetary management,

Hiring organization

e4c

Employment Type

Full-time

Job Benefits

Competitive Salary
Robust Benefits Package
RRSP Matching
3 Weeks Paid Vacation
Paid Sick Time
Professional Development Opportunities
Employee Family Assistance Program (EFAP)

Job Location

9321 Jasper Ave, Edmonton

Date posted

February 24, 2023

Valid through

30.03.2023

implementing standards, and meeting contractual requirements.

- You are an experienced leader in Human Services who can deliver on Housing First Standards of practice.
- You have a deep commitment and understanding of Housing First principles.
- You support the practices and principles of harm reduction, person-centered, trauma-informed, relational based approach, and strength-based care.
- You are known for problem-solving, critical thinking, and self-initiative.
- You bring intermediate to advanced skills in Microsoft Office 365.