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## Housing Support Worker (2SLGBT+ Youth)

### Description

Are you energetic, collaborative, creative and have a passion for working with youth? Do you understand challenges that prevent LGBTQ2S+ youth from seeking safe and inclusive spaces and want to become their best advocates in obtaining inclusive support?

You will support LGBTQ2S+ youth between the ages of 16-24 to obtain short term, community-based accommodations with the intention of planning for transition to stable, permanent housing. You will develop and nurture relations with communities, landlords, stakeholders; foster positive community supports, facilitate group activities, and provide referrals for follow-up supports to external services.

### Responsibilities

#### Case Management

- Facilitate case assessment and case management sessions with youth
- Support youth in developing client-centered goals; follow-up on youth goals and progress
- Support youth in working towards day-programming attainment (school, life skills, job, rehabilitation, etc.).
- Communicate with legal guardians and service teams regarding youth progress, including significant changes in the youth's behavior, any concerns/challenges the youth is having
- Provide and develop self-advocacy skills within project youth
- Communicate (verbally, or in writing) pertinent information to project team members
- Maintain and update youth physical/electronic files
- Complete/submit other documentation as necessary (communication books, Critical Incident Reports (CIRs), program/youth outcomes, etc.)

#### Direct Care

- Build rapport with project youth, utilizing active and supportive listening
- Crisis intervention and one-to-one support of project youth in the community
- Reinforce conflict resolution, positive communication and mutually respectful relationships
- Work with youth, families, service teams and landlords to assist in the development of positive relationships
- Support project youth in the development the skills necessary to successfully obtain, maintain and thrive in a community placement

#### Safe and Healthy Living Environment

### Hiring organization

e4c

### Employment Type

Full-time

### Job Location

9321 Jasper Avenue, Edmonton, AB

### Working Hours

Monday to Friday

### Date posted

August 27, 2024

### Valid through

27.09.2024

- Build rapport with the youth, active and supportive listening.
- Ensure youth understand program expectations and follow-up with youth, as required.
- Ensure youth have clean, safe and healthy living environments
- Maintain positive relationships with landlords and community members and report significant issues/incidents to Project Manager
- Understand and adhere to e4c health and safety policies, protocols and procedures

## **Community Engagement**

- Establish working relationships with community members, including landlords, community leagues, and LGBTQ2S service providers
- Utilizing the Landlord/Tenant Act to follow-up with project youth as landlord/community member concerns arise
- Contribute to the establishment of, “Communities of Support,” for project participants

## **Qualifications**

### **What you bring to the team:**

- Degree/diploma in Gender and Sexuality Studies, Child and Youth Care (CYC), Social Work, Human Services, or related field
- Police Information Check with Vulnerable Sector
- Intervention Record Check
- Valid Class 5 driver's license, proof of vehicle insurance (\$2 million liability), driver's abstract, and vehicle registration.
- Certificates:
  - Standard First Aid
  - Aboriginal Awareness
  - Medication Administration
  - De-Escalation
  - Suicide Intervention
  - Harm Reduction

### **Recommended:**

- Certificates:
  - Protection of Sexually Exploited Children's Act
  - Serving LGBTQ2S Participants

## **Experience**

- 2+ years' experience working with marginalized populations (youth experience an asset).
- Working knowledge and understanding of LGBTQ2S experiences, harm reduction, resiliency, trauma-informed and solution focused practice models.
- Experience de-escalating crisis and potentially violent situations with individuals under the influence of drugs or alcohol, under extreme stress &/or struggling with acute/chronic mental health crises.
- Extensive background and experience working with youth struggling with addictions, poverty, mental health, and traumatic histories. Understanding and ability to respond to multiple, complex barriers faced by high-risk youth.

## Competencies

- **Communication** – Comfortable communicating formally, informally, in groups and one-on-one. Able to obtain and share information, ideas, and problems. Able to ask for advice, support and accept feedback
- **Relationship Building** – Able to build formal and informal professional relationships. Model and foster respect and reciprocity with people served in the program, team members, other e4c personnel, external service providers and community members
- **Accountability** – Able to define expectations for self and others and to act to fulfill these expectations. Able to self-reflect, monitor and correct one's own actions. Takes accountability to deliver the best service by demonstrating best practice behaviors following organizational policy and procedures, CARF standards, OH & S, and Government of Alberta Licensing protocols.
- **Creating and Leading Change** – proactive and preventative; innovation and creative; pathfinding; inspirational. Seeks ways to improve processes and efficiencies for enhanced service and community relations. Responds to new and innovative ideas to effectively problem solve for resolution.

## Job Benefits

### What we offer:

Competitive Salary  
Robust Benefits Package  
RRSP Matching  
3 Weeks Paid Vacation  
Paid Sick Time  
Professional Development Opportunities  
Employee Family Assistance Program (EFAP)

## Contacts

### APPLY NOW!

Please send a thoughtful cover letter and resume to [careers@e4calberta.org](mailto:careers@e4calberta.org).

Please include the position(s) title you are applying for in the subject line.