“We need you to join us in this movement. Donate. Volunteer. Advocate.”

“e4c gives me the support and help that I cannot get from my family.”

“...helped me when I had no where else to go”

“I am now doing things I never thought I would be doing.”

“ArtStart gives my child confidence and helps her to be more positive about herself and her abilities/skills.”

“I have more confidence in myself and the way I want to educate my child is becoming clearer than before.”

Many Voices. Many Stories.
2015 Annual Report
e4calberta.org | #HearMyStory
We exist to **ELIMINATE** poverty. Imagine that!

You might think that’s an ambitious goal. You might even think it’s impossible, not realistic, a dream.

But every day at e4c, we dedicate ourselves to sheltering, feeding, teaching, listening, caring and healing. And every day we help someone take the next step out of poverty.

Together with so many partners, like the City of Edmonton, the Province of Alberta, United Way, Edmonton Community Foundation, Homeward Trust, and many others, we’re making real progress.

But poverty won’t end all at once, overnight. It will end one step at a time, one person at a time, one story at a time. And it is happening!

We need you to join us in this movement. Donate. Volunteer. Advocate.

Be a part of this effort to make Edmonton a vibrant community for everyone.

Together we can make it a reality.

Roger Thomson
President of the Board

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Audio
Click the microphone to hear a message from Roger.
Bethany’s Story

“I grew up in a home with addictions such as alcohol. It was normal for me to deal with social workers. They were around so often, I thought a lot of them were family members. Seeing all the using and partying in my home had a huge effect on me because I couldn’t wait to be a part of what my loved ones were doing.

We never had money growing up and it was a struggle to live. At such a young age, I carried all that worry on my shoulders. I was forced to grow up fast. I held a lot of hate and jealousy for anyone who had it better than me and I was really unhappy with the cards I had been dealt. I didn’t believe that there was a God or Creator, because why would this be happening. Because of the anger I would often try and escape from everything and this is when my addiction developed.

I chose all the wrong paths and slowly dropped out of school. Eventually I got so lost to the point that I wasn’t that same little girl anymore. I honestly didn’t know who was in the mirror. Finally I had enough. I got some help, got better but still wasn’t doing anything with my life, still not going to school or working.

Then I got this life changing opportunity that I am so grateful for: Kids in the Hall. I am now doing things I never thought I would be doing. It is sad because a lot of youth are unable to make it this far in life and because of the program I can say hey, I’m working and going to school and it feels amazing.

I don’t have to pick between the two, I can do both and I am flying through school. I’m learning new things and what to do in a work place. I have gained so much experience over the past five months. I now have confidence that I can reach my goal and will be graduating high school.

I know that I can handle whatever comes my way. I used to be scared and that fear is now gone. I have the support from the staff at Kids in the Hall that I never had before; I have people to lean on until I am ready to stand by myself. It makes me feel that I have got some of my youth back. I have gotten into a regular healthy routine and I don’t have time for bad habits. Every day I am one step closer to my future. Coming from a home with such little income, it feels good to get a taste of money, not having to worry about it anymore. I am no longer bitter.

I see nothing but success in my future, being able to give my future kids what I didn’t have. I know I will graduate with my dream job as an addictions counselor. I am going to travel the world, explore. I am going to make something out of myself with the help of my bistro family and e4c.” – Bethany

Bethany was involved in work experience and educational classes at Kids in the Hall throughout 2015 and has since gone on to work experience in 2016.

Video

Click the tablet to watch Bethany’s Story in this exclusive video!
**e4c Early Learning**

Each day in our Early Learning programs Early Head Start, Early Education, and Clareview Head Start, we help children develop the learning and social skills they need now to be ready for tomorrow. These programs help children see a world and a future beyond poverty.

In 2015, Early Learning served **400 children** and **361 families**.

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**Clareview Head Start**

- **326 referrals** which include mental health, child development, basic needs
- **939 home visits** which include intakes, development screenings, goal planning
- **2073 telephone contacts** which include support follow up, crisis support, support counselling

**e4c Homeless Support Services**

Every night, our programs – Intensive Case Management Team, Crossroads Downtown, Crossroads Outreach, Elizabeth House, Shelter Exit Team, and Women’s Emergency Accommodation Centre welcome dozens of homeless individuals from across Edmonton to one of our shelters for a safe place and space to sleep, shower, and eat. We offer vulnerable people a chance to begin the process of finding a more permanent home and community.

**WEAC**

- **241**
- **3**
- **365**

In 2015 e4c provided safe shelter and accommodations for **241 women**, providing **3 meals** a day, **365 days** of the year.

**e4c Housing & Mental Health Services**

Through our Affordable Housing, McCauley Community Group Homes, and McCauley Apartments programs, we help Edmontonians who may never have had a home of their own find permanent, supportive housing. We work with people to determine what they need now and what they want for the future.

- **82**

  e4c owns **28 facilities**; has **30 long-term supportive mental health group home spaces** and **82 affordable housing units**
e4c Community Services

Through our School Nutrition, Make Tax Time Pay, ArtStart and Community Garden programs, we help mitigate risk factors faced by low-income persons and families and enhance their resiliency.

School Nutrition

- 6,000 students
- 2,000 full lunches

Today our School Nutrition program serves nearly 6,000 elementary children healthy snacks, breakfast, and just over 2,000 full lunches in partnership with 24 Edmonton Public and Catholic Schools.

Make Tax Time Pay

- 1.7M + 1M + 3.6M

Service users accessed over $1.7 Million in anticipated income tax refunds, over $1 Million in anticipated GST payments and over $3.6 Million in Canada Child Tax Benefit Payments.

- 22
- 800

22 free income tax preparation sites in March and April

800 service users accessed application forms and information about government benefits and subsidies

- Run by over 200 volunteers

ArtStart

When asked how many friends students feel they can trust at ArtStart, 60% of students reported that they trust 5 or more friends. 99% reported that they have at least one friend they can trust.

- 60%
- 99%

2015 ArtStart Infographic

Learn more facts about ArtStart by clicking the pen.
Youth served in our Kids in the Hall Bistro, Inner City Youth Housing Project, and Crossroads House programs experience poverty, educational challenges and other life circumstances that make it hard to think about tomorrow. We help vulnerable youth plan for their future and strengthen their connection to education, employment, and outreach support.

**Kids in the Hall Bistro**

2015 Reach:

- **231** youth
- **120** days of school
- **344** days of programming

- **48** youth went on to further education
- **9** youth found external employment

Number of youth seen in Outreach: **231**

**Youth Housing**

- **24%**
  - 24% of youth served in 2015 said they had positive changes in their relationships

- **33%**
  - 33% of youth served said they gained skills towards independence

- **35%**
  - 35% of youth served saw a positive change in healthy choices in 2015

- **48%**
  - 17 Years
  - Average Age of Youth Served

- **47%**
  - Aboriginal
  - Most Common Ethnicity of Youth Served

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Demographics of Youth Served

Click the pie chart for more information.
Listening to The Stories

“One afternoon we had a gentleman come to have his taxes done who was a retired military veteran. He had served in the Middle East for over 10 years and when he returned to Canada he worked rebuilding planes which were going to be put back into service in Asia. He was quite a determined fellow who told us many stories of his time overseas. He was very grateful for our service as he had a number of back years of taxes needing to be done. He said he lived alone and didn't get out much so he was happy to have someone listen to his stories. I was glad that we were able to help him and that he left our site feeling that there were people who cared about him and were willing to take the time to sit and listen to his stories.”
– Make Tax Time Pay Volunteer

Children Are Our Future

Liliana Kujundzic, owner of Liliana's Boutique, goes on mountaineering challenges while raising funds for the e4c School Lunch program. In 2015, she climbed Mt. Kilimanjaro and is preparing for her trek to Mt. Robson and up to the Mt. Everest Base Camp in 2016. Liliana and friends have generously supported the School Lunch program since 2011 raising over $60,000.

“The children are our future. They will be our doctors, lawyers, mechanics, truckers, teachers, city workers, etc. When the children are hungry they can not learn. During volunteering at my children's schools to help at lunch time I had the opportunity to see how many kids go to school without lunches or the money to buy them. It’s my privilege to support such a worthy organization.”
- Liliana

Liliana’s fundraising efforts were recently featured in an Edmonton Journal article. To read the article visit e4calberta.org/community-journal
### e4c Statement of Financial Position

**Year Ended December 31, 2015**

<table>
<thead>
<tr>
<th>Assets</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current</td>
<td>3,532,829</td>
<td>3,097,627</td>
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<tr>
<td>Long Term Investment</td>
<td>1,157,620</td>
<td>1,093,501</td>
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<tr>
<td>Inner City Youth Housing Project</td>
<td>215,967</td>
<td>254,381</td>
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<tr>
<td>Capital Assets</td>
<td>9,211,641</td>
<td>9,448,198</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>14,118,057</strong></td>
<td><strong>13,893,707</strong></td>
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</table>

<table>
<thead>
<tr>
<th>Liabilities</th>
<th>2015</th>
<th>2014</th>
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<tbody>
<tr>
<td>Current</td>
<td>3,746,622</td>
<td>4,912,060</td>
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<tr>
<td>Long Term Debts</td>
<td>2,654,857</td>
<td>1,383,190</td>
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<td>Deferred Conditional Grants</td>
<td>109,600</td>
<td>173,200</td>
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<td><strong>Total</strong></td>
<td><strong>6,511,079</strong></td>
<td><strong>6,468,450</strong></td>
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</table>

Net Assets   7,606,978 7,425,257

**Total** 14,118,057 13,893,707

### e4c Statement of Operations

**Year Ended December 31, 2015**

<table>
<thead>
<tr>
<th></th>
<th>Unrestricted</th>
<th>Restricted</th>
<th>Invested in Capital Assets</th>
<th>Total 2015</th>
<th>Total 2014</th>
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<tbody>
<tr>
<td>Revenues</td>
<td>710,351</td>
<td>16,457,835</td>
<td>207,350</td>
<td>17,375,536</td>
<td>15,576,397</td>
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<td>Expenditures</td>
<td>376,967</td>
<td>16,334,187</td>
<td>444,247</td>
<td>17,155,401</td>
<td>15,000,344</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>333,384</strong></td>
<td><strong>123,648</strong></td>
<td><strong>(236,897)</strong></td>
<td><strong>220,135</strong></td>
<td><strong>576,053</strong></td>
</tr>
</tbody>
</table>

Inner City Youth Housing Project  
(38,414) 
(38,414) 26,923

**Excess (deficiency) of Revenues**  
333,384 85,234 (236,897) **181,721** 602,976

*A complete set of audited Financial Statements are available upon request.*