

strength[in] community



*We do second chances
We do grace
We do real
We do mistakes
We do I'm sorry
We do loud really well
We do hugs
We do family
We do respect*

*Poem titled "In This House"
E4C's Crossroads House*

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strength[in] community

We have existed for a long time. This is not to say E4C is a dinosaur. We're constantly evolving and changing to meet the challenges of today and tomorrow.

Through our evolution as an organization, we have acquired experience in working with people of every description and circumstance. Our journey has given us tremendous insight into what works well and the approaches that lay the groundwork for success.

This experience and insight has come from the trust and faith of thousands of people who have turned to E4C. Sometimes it has meant that a former participant has returned to become a volunteer or a staff member—giving back in appreciation of the change we helped create. This has enabled us to continue a dialogue about their experience and how and why our work has been successful.

Everything we do at E4C is built upon our beliefs and values. We believe that everyone has fundamental human value and is worthy of respect and dignity; that people have an absolute right to be involved in the decisions that affect them and to make choices about their own lives; that people have the capacity to change old patterns and harmful behaviours and to find or create new and positive behaviours, friendships, connections, and colleagues; that the healthiest and strongest communities actively seek ways to improve the circumstance of its most vulnerable people; that positive potential is resident in everyone. We simply need to look and listen.

E4C demonstrates our beliefs through how we value, and work with, our participants. Four key words underscore our beliefs and practices: courage, compassion, connection, and commitment. Through the events that take place and the people we meet, the four Cs are reflected every day at E4C.

Within this annual report, we have highlighted stories of real people that have touched our hearts. We think they will touch yours as well.

Report from the Board President

2011 was the forty-first year of E4C operations.

2011: Another year in building on the success and vitality of one of Alberta's and Canada's largest and most diverse human services charities.

As a Board, we accomplished many things ranging from due diligence and governance to building a robust strategic plan that will guide the organization through 2014. E4C's Board worked diligently throughout the year, and our successes are due to the skills, talents, and hard work of each member of the Board, both individually and through committees. I extend a sincere thank you to all of my Board colleagues who made our efforts so productive and made my second year as president one that was successful and full.


This Board year was also a year of loss. In February, we mourned the passing of H. Pat Macdonald, an Honorary Life Member. Pat served for many years on the Board and contributed to our work through voluntarism, involvement in Board committees, and in being a tireless advocate for those who are vulnerable and in jeopardy.

Early in his work with E4C, Pat contributed to the success of WEAC (the Women's Emergency Accommodation Centre) that operates from our Gibson Block building on Jasper Avenue. One of E4C's many housing facilities, Macdonald Place,

a home for people with a chronic mental health diagnosis, was named in his honour several years ago.

As an organization, E4C services continued to make a real difference in the community. Our Make Tax Time Pay program returned over \$1.2 million to people of very modest means. We feed thousands of hungry children every day. Our Housing First programs contributed significantly to Edmonton's success in working to end homelessness. Each of our more than 20 programs celebrated success. Similarly, E4C is a key player in many collaborations and joint ventures, and each of these have brought meaningful resources to building a stronger, safer, and better community.

E4C is a vital and important part of our community. I am pleased to have contributed to its success. My Board colleagues and I believe that E4C has experienced another successful year and that it is poised to do more remarkable things this next year and for many years to come.



Ross Lizotte
President,
E4C Board of Directors

Alex Taylor School: Home of E4C



Mission

E4C exists to limit, alleviate and ultimately eliminate poverty.

Vision

E4C is an active, supportive and empowering presence in a time of individual, family and community need. We create opportunities for people to become self-supporting and lead in the growth of inclusive, caring communities. Dedicated to program and service excellence, we place high priority on collaborative partnerships, inclusive transparent operations, promoting public awareness and building broad community support. We are responsive to emergent needs, and continuously seek new and creative opportunities to improve and develop our services in our areas of expertise.

Philosophy

- Working with people at their starting point to enhance their strengths and abilities
- Improving self-reliance, resiliency, and wellness
- Increasing the inter-connection of people within their community
- Building community capacity and
- Addressing the root cause of issues our communities face

**Nutrition and
Community
Services**

**E4C's Community
Garden**

There were 24 Alex Taylor community gardeners.

**E4C's Make Tax
Time Pay (MTTP)**

Over 200 MTTP volunteers filed over 4,400 income tax returns, helping our service users access over \$1.4 million in total anticipated tax refunds, and over 1,000 government benefit and subsidy programs.

**E4C's School
Lunch Program**

We served approximately 385,000 meals to students from kindergarten to grade 6.

**E4C's Snack
Program**

We served 5,188 elementary school children and 476 junior high students each day, totaling approximately 975,344 snacks and 89,488 breakfasts served to students.

Our story

by Michael Farris, CEO

Courage

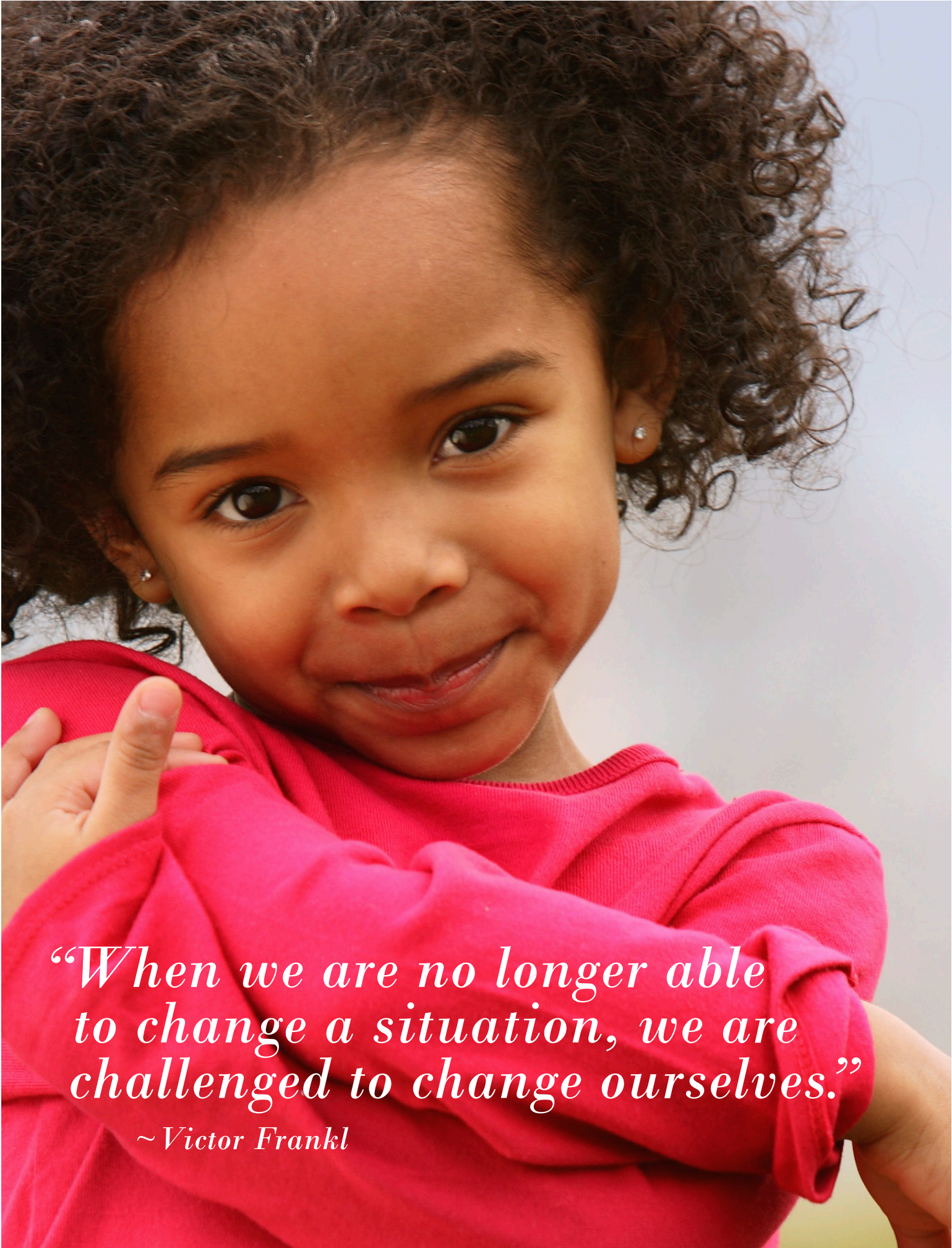
Our participants demonstrate incredible courage in surviving extreme adversity and in taking control of their lives. Those who have lost family, home, friends, work, and health have shown tremendous courage in rebuilding their lives amidst threats, intimidation, and chaos.

Even small steps at an early age have taken courage that will last a lifetime. Alana demonstrates her courage in this story from E4C's Northeast Community Program (NECP).

Story of Courage

Alana (not her real name) attended E4C's NECP, where her teacher and other children labeled her a bully because of her behaviour. Alana had trouble getting along with students in the program especially during group work. This contributed to other student's negative behaviour. The staff did an intense month-long course on bullying and aggression, offering coping strategies and positive reinforcement: how to deal with a bully, problem-solving strategies, and anger management skills. In circle time, Alana felt safe enough with her peers to admit she had bullying behaviours.

Her courage in speaking up and admitting this to others is remarkable. Alana felt sharing this information could lead to change. She didn't know why she took her anger out on other people, and felt that she could change her bullying/intimidating behaviour with the skills she learned. Teacher reports indicate that after the intervention activities, Alana's behaviour has improved in the classroom, and she has fewer negative playground incidents. This is lifelong learning that will make a positive difference in Alana's future.



*“When we are no longer able
to change a situation, we are
challenged to change ourselves.”*

~ Victor Frankl



*“Be kind,
for everyone you meet
is fighting a harder battle.” ~Plato*

Compassion

Our participants are worthy of our respect and our understanding. We acknowledge they often have been horribly impacted by events out of their control. Compassion means building from a starting point of acceptance of the person and of understanding the boundaries of the person's realities. Change involves a process, and when the skills and acceptance of self and relevant supports are in place, it happens.

Catherine Ward, a case worker, shares a success story of a resident at E4C's Women's Emergency Accommodation Centre (WEAC).

Story of Compassion

Jeananne (not her real name) has been in and out of E4C's WEAC for two years or so. In that time, she has faced numerous struggles. Being on the streets since she was seventeen, she has had a severe alcohol addiction for over a decade that has robbed her of her family, her home, and her life purpose. She was in a long-term relationship filled with all manner of domestic abuse. Every time Jeananne arrived at E4C's WEAC, she appeared with black eyes, fresh cuts and bruises, and a spirit more trampled than ever before.

Recently, our staff witnessed a new side of Jeananne. With support, she has found the strength to leave her abusive spousal relationship and has pressed charges. This lifted a huge burden and was the impetus for change. Since then, she has been working with Victim Services, is connecting with a counselor, and has applied to a treatment program. More importantly, after being beaten down in so many ways, Jeananne is now setting her own goals and dreaming about the life she will have.

With the help at E4C's WEAC, Jeananne has accomplished incredible first steps to a brighter future.

Services at a Glance 2011 cont'd

E4C's Summer Snack Program

Over 800 children registered for the program. An average of 300 snacks were prepared and served each weekday in July and August.

E4C's Young Chefs

158 students in grades 4 to 6 participated in the Young Chefs program.

Early Learning Services

E4C's Artstart

In regular and summer programming, 151 children and youth participated. We held 17 group classes in visual art, dance, drama, and music, and gave 23 private music lessons in violin, voice, guitar, and piano. We had 63 volunteers who contributed 1,674 hours to the program.

Services at a Glance 2011 cont'd

E4C's Clareview Head Start

We supported 101 children, aged 3-5 years, and 157 parents and caregivers. 47% of families identified a language other than English as the primary language in the home.

E4C's Early Head Start

We provided support to 109 families this year. 60% of these families are new to Canada. 28 children were identified with delays.

E4C's Northeast Community Program

A total of 42 children participated in this program that is now run at Anne Fitzgerald school twice a week and at St. Bonaventure school once a week.

Homeless Supports

E4C's Crossroads Downtown

42 women stayed at Crossroads Downtown before moving into their own permanent home.

Connection

Rebuilding lives and creating positive potential requires connection to people and resources in the community. Building connections can mean a change in lifestyle and finding the right people who can be a positive part of one's future.

Leif has made these associations, and he explains, in his own words, the difference E4C has made in his life.

Story of Connection

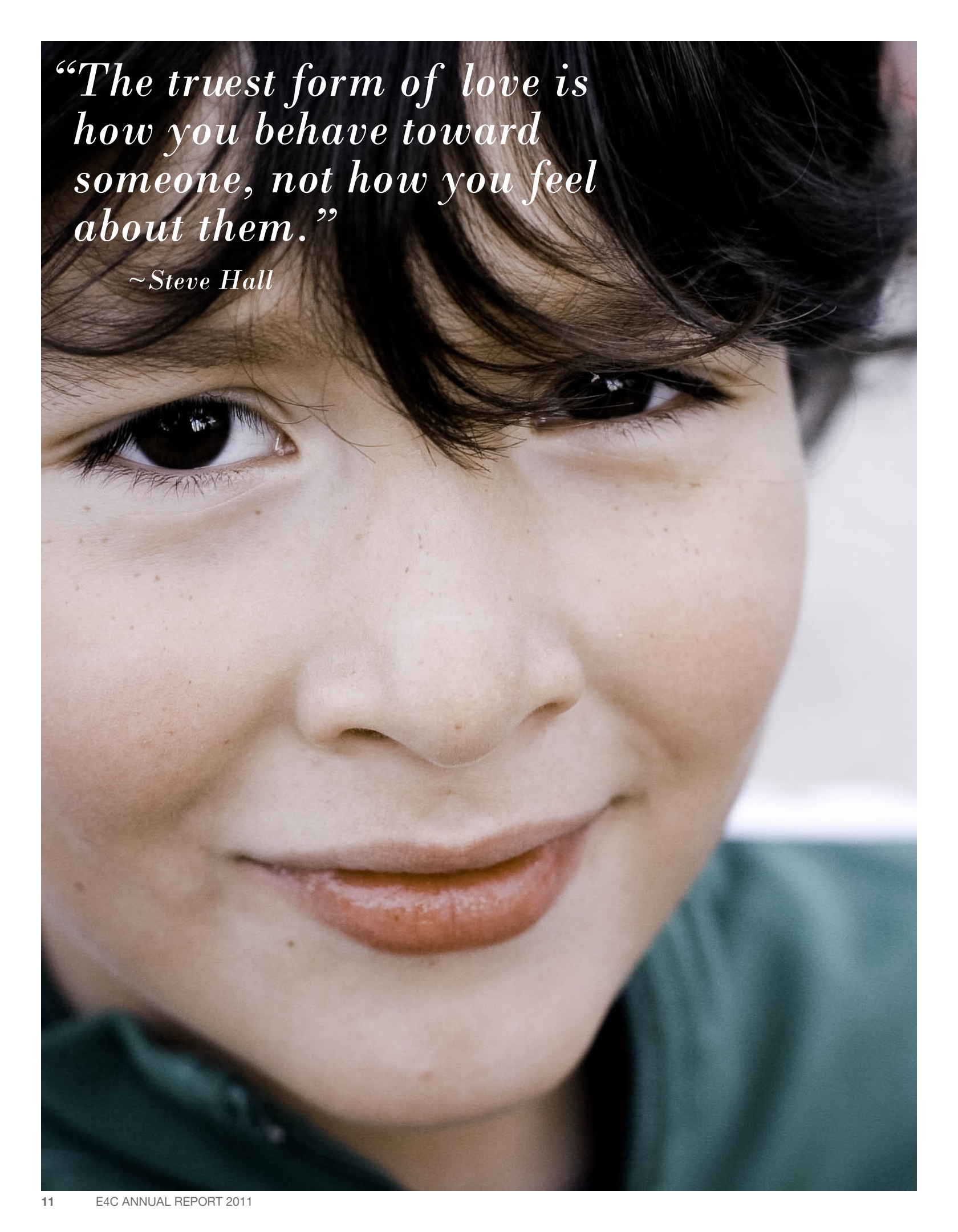
This is my second go-round living at E4C's Meadow's Place. The first time, I was here for five years. I didn't think at the beginning I would stay that long, but everything about living here is low stress and enjoyable. The most important thing, aside from the great staff and the good food, is that when I live here, I know that everyone understands I have a disability. In other situations, people assumed I didn't work a lot because I was lazy or that I liked getting free money from the government. My illness actually makes life pretty difficult for me. I can go into depression, and I often have paranoia and other problems. Having the support of staff, who help me get my medications, make sure I get to my appointments, and make sure supper gets cooked means that I can pursue other things in my life, which has made me something of a writer.

Now, in my second stay at Meadow's, I am in a house that I would never be able to afford to rent on my own. I have the best roommates a person could ask for and all the old rules apply: assisted rent, assisted medications, and assisted living. The City even helps support me with discounted bus passes and a pass to fitness facilities. What's more, I have friends within the group home and among the community, in which we are encouraged to participate. I'm now in year two of round two, and I don't see myself leaving soon. The place is just so great, not to mention that we get super treatment for holidays, which includes Christmas presents, dinners out on New Year's, and cake for every birthday.

A photograph of a man in a kitchen, focused on chopping vegetables on a wooden cutting board. He is wearing a blue denim shirt over a grey t-shirt and has a green mesh bag slung over his shoulder. In the foreground, there is a green egg carton with several brown eggs, a loaf of bread, a red bell pepper, and a bowl of carrots. The background shows a kitchen counter with various items, including tomatoes and a white pitcher, and a wall with blue and white floral tiles. Another person is partially visible in the background, wearing a blue shirt.

*“Sometimes,
reaching out
and taking
someone’s
hand is the
beginning of
a journey.
At other
times, it is
allowing
another to
take yours.”*

~ Vera Nazarian



*“The truest form of love is
how you behave toward
someone, not how you feel
about them.”*

~Steve Hall

Commitment

To make lasting changes in one's life takes time to establish roots and discipline to grow into a new way of living. Relapse can be a part of recovery, but is not an end point. Rather it is the new starting point of the lifelong journey that person takes to achieve personal dreams and goals. And E4C is there whenever we are called upon for support within the community.

Dillon has had a healthy start because of E4C programs. Here is his story as told by his mother.

Story of Commitment

My son, Dillon, (not his real name) has been in E4C's Clareview Head Start (CHS) program for two years. I don't know where my family would be if it weren't for CHS and the caring staff that have helped us through our family struggles.

Two years ago, I was not able to take Dillon to the grocery store, doctor's office, or places where he had to sit still and be quiet. I had to confine him to a stroller or use a harness every time we left the house to avoid the dangers caused by his low-impulse control. Without a thought, he would run into the street without caution. When Dillon was finally diagnosed with Attention Deficit Hyperactivity Disorder (ADHD), I didn't know what my options were. Help came from the E4C's CHS staff who have taught me ways to communicate with Dillon and options I can implement in my home to help with the frustrations of raising a challenging child. The staff care. When I walk into the school, I feel welcome, recognized, and connected.

In September 2010, my son had a near-fatal overdose of his medication. When I contacted the school to let them know he was in the hospital, I received such kind support. The staff was greatly affected by his absence. They were my family. I am not sure that I could have coped with this near-tragedy without the support and comfort offered to me by E4C's CHS. After two years in the program, Dillon is handling his disappointments and frustrations in a more positive way. Now I can talk to him so that he hears me, and I know how to listen to him. I no longer fear that he will do something dangerous. He understands the consequences of his actions.

Thanks to E4C's CHS, I am now a better parent, and Dillon respects me as his mother. Thank you from the bottom of my heart for helping my family BE a family. My only disappointment now is that we are leaving this program and moving on to kindergarten. I am confident that because of you and your efforts, Dillon is more than ready to take this step and many others that will follow.

Services at a Glance 2011 cont'd

E4C's Crossroads Outreach

We had 1,137 street outreach contacts, 1,786 drop-ins, 260 supported referrals, and 280 community visits. 108 women transitioned from Crossroads Downtown into their own permanent home.

E4C's Elizabeth House

We supported over 230 women to achieve their goals of finding counseling and developing skills. We have placed between three and six residents per month into their own permanent housing.

E4C's Intensive Case Management Team

150 women and children have moved into permanent housing. Women housed through our program reduced their drug and alcohol use and limited their interactions with the law.

Services at a Glance 2011 cont'd

E4C's Women's Emergency Accommodation Centre

814 homeless women entered WEAC with an average occupancy rate of 93%. The kitchen staff served 37,706 meals and provided 2,886 bagged lunches to women who were going to school, working, or attending medical appointments.

Housing and Mental Health Services

E4C's Affordable Housing

E4C offers 83 permanent independent affordable housing units in central Edmonton and the village of Chipman. Our tenants are low-income and/or persons with mental health issues.

E4C's McCauley Apartments

This program builds the McCauley neighborhood through community-based activities. This year we offered a hockey program for children aged 5 to 12 years. Over 50 families and 65 children participated and volunteered.

Help starts at E4C

For many people, E4C has served as a starting point for a new and different life. Some former participants have gone on to build their lives, and they have come back to E4C to be a part of our staff, joined a sister agency, or are volunteers in the community. Because their life-changing experiences have been so powerful, they want to make change happen for others—a positive and joyous transition from dependence to independence and from deficit to capacity.

Participants give back to E4C

There are people who have been through an E4C program or service in the past, and have contacted staff members who made a difference in their life. These former participants share their life events with us: graduation, job, marriage, and children. We celebrate their successes and empathize with the bumps and challenges they've had in achieving their goals. E4C is part of their new reality, and they recognize the difference that we have made.

Rosita (not her real name), a new Canadian mother, who was quite isolated and had no family support, received home visits from an Early Head Start family support worker. She was given information on parenting and child development, and was offered moral support. Rosita expressed her gratefulness in this quote.

"Me and my husband are impressed by what this program offers and gives to our children, and to us as well. Your program has really made us fall in love with Canada. This is what great countries are all about. Thanks again for your visits and your advice and for your patience as well."



*“In about the same
degree as you are
helpful, you will be
happy.”*

~Karl Reiland

*“Volunteers don’t just
do the work, they make it work.”*

~Carol Pettit



E4C staff and volunteers

E4C staff cannot succeed solely through good intentions. It takes education, training, experience, mentorship, and teamwork. Our people have skills and character beyond the norm. It is what makes our work both possible and so successful. Our employees are highly skilled, multi-talented, and adaptive. But first of all, they have heart and determination. Clinical skills and case management expertise work best grounded in genuine relationships. Our work requires being authentic with our participants, volunteers, team members, and colleagues at other agencies and services.

Due to the number and diversity of our programs, our staff represents numerous professions: education, social work, child and youth care, mental health, counselling, job training and job skills development, nutrition, community development, nursing, and others. However, they hold and practise their professional training and skills within a matrix of E4C values and culture—the glue that brings us together and the touchstone that makes us strong.

E4C staff and volunteers reflect our participants and the community as a whole. Gathered together, we look like the community, comprising diverse races, cultures, and first languages. An increasing number of us are new Canadians. We are all part of something larger.

E4C volunteers are remarkable people. They contribute skills, expertise, and time. They roll up their sleeves to paint, teach, clean up the neighborhood, and prepare and serve food. They are a friendly face and a helping hand. We are deeply indebted to our volunteers and in awe of their humility, eagerness, and capacity to give. E4C volunteers are real heroes.

E4C is a leader, not only in our services and programs, but within neighborhoods and communities. We work in collaboration and partnerships with governments, service agencies, community groups, and others. We are compelled by our very nature to work with others. We believe that sharing our strengths and enabling the strengths and capacities of others makes us more vital, effective, and inclusive.

Services at a Glance 2011 cont'd

E4C's Meadow's Place

Meadow's Place and its four satellite houses provided long-term housing to 19 men with mental illness.

E4C's Our Place

Our Place provided long-term housing to 15 women with mental illness.

Youth Services

E4C's Crossroads House

We provided housing to 24 youth. Youth have become more independent and are making better life choices.

E4C's Kids in the Hall Bistro

We saw 221 youth and young adults of whom 28 started the employment training program. Thirteen exited the program to attend school or work.

Collaborations

Mosaic Centre

We have served a community in excess of 300 individuals, helping 40 people find housing, and seeing an average of 75 to 100 people daily as a winter warming site.

Night Safety Centre

We provide sexually exploited persons who are victims of violence a safe place on weekend nights when few other resources are available. The goal is to provide a warm and welcome triage of support as needed.

Edmonton Head Start Project

2011 saw a collaboration between three Head Start agencies to provide half-day programming in 16 locations in Edmonton. This initiative served over 520 children and their families representing over 20 cultural and language groups.

Housing Support Services Hub


The household financial management service worked with 104 participants to manage their finances. Referrals came from Housing First Agencies and Alberta Health Services.

Challenging work

Our work is not all soft and gentle. It is regularly challenging and emotionally draining. The intensity of working with people in crisis and the complexity in piecing together a shredded life is significant. It is not easy to deal with angry behaviour, intoxication, and physical and psychological injury. It is difficult dealing with someone who hasn't had a shower or a change of clothes for some time. It is hard to work with those who have learned by experience not to be forthcoming and who, to protect themselves, choose not to tell the truth. Circumstances have made them skeptical and fearful. Many have suffered abuse and injury. Some have lost family and loved ones through violence. We are often compelled to prove ourselves first before we can build a positive relationship with them. Being genuine, accepting others, and being respectful are essential characteristics of how we work.

For example, when looking at participants at Crossroads Outreach, we see the individual where she is at in the present moment:

- A teen with a great sense of humour
- A woman whose child gets apprehended right from the hospital because she has no home
- A young person who wants to have a career in forensics, aesthetics, retail, or acting
- A girl that runs into the middle of traffic screaming because of her mental illness
- A woman who has been beaten or raped by the majority of the men she has ever 'loved'
- A teenager who was sexually abused from the age of five, but still doesn't see that she is sexually exploited; she thinks it's her own fault that she is on the street
- A woman who hates herself because she cannot stop using drugs when she is pregnant
- A woman who is beautiful and strong



*“Challenges
are what
make life
interesting;
overcoming
them is what
makes life
meaningful.”*

~Joshua J. Marine

“Each person’s task in life is to become an increasingly better person.” ~Leo Tolstoy



Attitudes are changing

Our city and our province are much different now than when E4C was founded in 1970: larger with a more diverse population, more urban, and more technological. Our challenges are bigger, too, but better understood. We have a sense of being a part of something greater.

A decade ago, those concerned with poverty and homelessness might have felt they were a voice in the wilderness. Today, our city and province have a ten-year plan to end homelessness. Resources are available, and real changes are taking place. Increasingly, people are talking about, and making efforts to address, hunger and to establish food security in our community. More voices are joining to end poverty through education, job training and placement, asset building, and related activities. The face and character of our communities is shifting. While the “not-in-my-backyard” attitude is still prevalent, more people are calling for inclusivity and diversity. Blaming the poor and injured for their own circumstance is changing. There is acknowledgement that community is only as strong as its weakest member, and we aim to enable that member to become stronger.

There is much to be done. The work will be neither easy nor simple. We can learn from recent successes. The keys to strength in community are collaboration, coordination of effort, and adequate resourcing. Remarkable things happen when government collaborates with community, business, and agencies such as E4C, and when funding is available from the United Way and other funding partners and groups.

We must learn from success and from failure to build and maintain strong, healthy communities.

Inner City Agencies Foundation

ICAF initiates three major events to provide awareness about poverty: the Inner City Awareness Week, the Inner City Roast Beef Dinner, and the Mac & Cheese Luncheon.

Inner City Youth Housing Project

The project has the capacity to house up to 29 homeless or street-involved youths in six different homes across five central Edmonton communities.

E4C's Shared Financial Services

The program provided small non-profit organizations accounting services and helped to conduct audits in a cost effective manner.

Generous friends and supporters

Government of Canada

Canada Mortgage and Housing Corporation
Human Resources and Skills Development Canada
Public Health Agency of Canada

Government of Alberta

Alberta Advanced Education and Technology
Alberta Culture and Community Spirit
Alberta Education
Alberta Health Services
Alberta Human Services
Alberta Justice
Alberta Municipal Affairs

City of Edmonton

Family and Community Support Services

Métis Nation of Alberta

Rupertsland Institute

Regional Authority and Bodies

Capital Region Housing Corporation
Edmonton and Area Child and Family Services Region 6
Homeward Trust Edmonton
United Way of Alberta Capital Region

Organizational donors

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 1438222 Alberta Ltd (Elm Café)
 241577 Alberta Ltd
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 896788 Alberta Ltd
 Accuscript Reporting Services
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 Al Amira Temple No 157 - Daughters of the Nile
 Al Shamal Clown Association
 Al Shamal Shrine Motor Corps
 Al Shamal Shriners - Provost Account
 Al Shamal Silver Wings
 Alberta Blue Cross
 Alberta Health Services - Westlawn Office
 Alberta NWT Building and Construction Trades Council
 Alberta Synod Evangelical Lutheran Church
 All Saints' Anglican Cathedral
 All Saints' Anglican Cathedral Friendship Guild
 Alliance Building Maintenance
 Alta Moda Design Group (416662 Alberta Ltd)
 Alta-Fab Structures Ltd
 Alte-Rego Corporation
 Altracare Commercial Maintenance Ltd
 Amano Pioneer/Eclipse Corporation
 Anglican Parish of Christ Church
 Annunciation Catholic Women's League
 Anonymous
 Anthem Sportswear
 Artisan Wines Ltd
 Associated Engineering Group Ltd
 ATCO I-Tek
 ATCO Electric EPIC
 ATCO Gas EPIC
 ATCO Pipelines Employee and Comm. Service Fund
 ATCO Power Canada Ltd
 Augustana Evangelical Lutheran Church
 Augustana Evangelical Lutheran Women
 Austin S. Nelson Foundation
 Bay West
 Beaumont Columbus Alberta Association Casino
 Bee Clean Building Maintenance
 Bejewelled
 Ben Calf Robe Society
 Bert's Tire Service
 Bethel Christian Reformed

Community Church
 Beverly Alliance Church
 Beverly United Church Women
 Biamonte Cairo & Shortreed LLP
 Big Five Hospitalities
 Binette Holdings Ltd
 Blue Plate Diner
 BMO Employee Charitable Foundation
 Bonvida Wines
 Brased Brazilian Cultural Society of Edmonton
 Breakfast for Learning
 Britta
 Brownlee LLP
 Bryco Foods Ltd
 Building Trades of Alberta Charitable Foundation
 Butler Family Foundation
 BW Sales Ltd
 Call the Kettle Black
 Canadian Forces Central Fund
 Canadian Union of Public Employees (CUPE)
 Capilano Christian Assembly
 Captured Image Salon & Day Spa
 Carol Blair and Associates Inc.
 Catherine Donnelly Foundation
 Catholic Parish of Assumption
 CEASE (Centre to End All Sexual Abuse)
 Cellar Stock Importers
 Centre for Spiritual Living Edmonton
 Centrepont Community Christian Reformed Church
 Century Casino
 Chapel of St. Luke and St. John (Protestant)
 Chemical Specialties Manufacturing
 Chipman Car Crafters
 Chris Page and Associates
 Christian Credit Union
 Christmas Bureau of Edmonton
 CI Investments Inc.
 CIBC Children's Foundation
 City of Edmonton
 City of Edmonton- Donate-A-Ride
 Comfort Heating (1981) Ltd
 Como Company Inc.
 Cornerstone Insurance Brokers Ltd
 Corso 32
 Costco Wholesale Canada Ltd
 Coup Boutique
 Covenant Health
 Coyle & Company
 CPC Children's Charitable Society
 Credo Coffee
 Crosspoint Church Christian and Missionary Alliance in Canada

Crush Imports
 Culloden Holdings Ltd
 Cumming Andrew MacKay LLP
 Dacro Industries Inc.
 Darrell Hartman Professional Corporation
 Darryl J. Borle Professional Corp
 Dave's Painting and Flooring
 David Morris Fine Cars Ltd
 Davilu Investment Inc.
 Delcon Development Group
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 Diaconal Ministries Canada
 Dianne and Irving Kipnes Foundation
 Direct-Line Insurance Inc.
 Diversey Inc.
 Downtown Business Association of Edmonton
 Dub Architects Ltd
 Dyer Financial Strategies Ltd
 E. Mirth Professional Corporation
 Ebenezer Christian Reformed Church
 Ebenezer United Church
 Ebenezer United Church Women
 Edmonton Community Foundation and the following funds:

- Anne Carmichael Children's Fund
- Ed and Rita Foy Memorial Fund
- Edmonton Chamber of Commerce Endowment Fund for Children in Need
- Eldon and Anne Foote Fund
- Hugh and Madge McColl Family Trust Fund
- Kathryn and Robert Merrett Fund
- Linda and Kim Mackenzie Family Fund
- Semchishen Family Fund
- Annie Hole Children's Nutrition Fund
- Harry and Muriel Hole Family Fund
- John and Barbara Poole Family Funds
- Ogilvie Fund
- Stollery Fund
- William Daly Fund

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 Edgewood Matting
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 Edmonton Chamber of Commerce
 Edmonton Community Foundation
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Purple Association
 Edmonton Millwood's Breakfast
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 Exel Canada Ltd
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 Father Bonner Columbus Club
 Casino Account
 First Baptist Church
 First Christian Reformed Church
 First Mennonite Church Women in Mission
 Fogolar Furlan Edmonton Casino Account
 Forest of Jewels
 Four Star Motors
 FPB Hot Lunch Club
 FPB Insurance Brokers
 Frank J Flaman Foundation
 Franklin Templeton Investments
 Free House Wine and Spirits
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 Heimtal Moravian Church
 Heimtal Moravian Church Women's Fellowship
 Highlands United Church Women
 Holy Spirit Lutheran Church
 Honourable Order of the Blue
 Goose International Edmonton Pond
 Hope Lutheran Church

Hunt Leasing Inc.	Descendants Association	Servus Credit Union Ltd	TELUS Corporation Community Affairs
IBM Canada Ltd	Oasis Café	Shang De Tai Chi Praying Mantis	Tennant Company
Inflatable Fun Inc.	Optimax Benefits Inc.	Shield Workplace Injury Prevention Inc.	The Bacchus Group Inc.
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Innisfail United Church Women	Our Lady of Perpetual Help	Shooting Star Ranch	The Front Gallery
International Brotherhood of Boilermakers	Roman Catholic Church	Show Kids You Care	The Groundworx Company
International Wine Cellars Inc.	Out of the Alley and Into the Light	SHTABSKY TUSSMAN LLP	The Home Depot Canada Foundation
Intervivos Committee	Overland Container	Sigmund H. Lee Professional Corporation	The Italian Appennini Dancers Society
Interworks Contracting Ltd	Transportation Services Corp	Sobeys Belmont Centre	The Italian Cultural Society
ISL Engineering and Land Services Ltd	P.R. Cliffe Services	Sobeys Namao Centre	The Kin Club of Fort Edmonton
Italian Cultural Society	Pacific Wines and Spirits	Solid Management & Realty Ltd	The Leder Charitable Foundation
J2 Studios	Pampa Brazilian Steakhouse	South Cooking Lake Ladies Friendship Group	The Melting Pot of Edmonton
Julia Kiniski School Education Society	Park Homes Ltd	South Edmonton Lions Club	The Muttart Foundation
K-97 Radio	Partridge Hill United Church	South Side Animal Hospital	The Orthodox Fellowship Club of Edmonton
Katz Group	Patrick George Cisar Professional Corporation	Southminster Steinhauer United Church	The Private Giving Foundation
Keri V Leatherworks	P.E.O Sisterhood Chapter	Spartan Controls Ltd	The Rainbow Society of Alberta
Kimberly-Clark Professional	Pierre Edwin Trucking Ltd	St Andrew's United Church	The Catholic Sisters, Faithful Companions of Jesus
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Korea Veterans Association	Pleasantview United Church Women	St Paul's United Church	The Society of Management Accountants
La Glace Christian Reformed Church	Plus II Sanitation	St. Albert Breakfast Lions Club	Thomas C Nakatsui Professional Corp
Ladies Aid of Ansgar Church	Polish Canadian Women's Society of Edmonton	St. Andrew's Centre	Thurber Management Ltd
Ladies Auxiliary of Skandia Lodge #549	Professional Arts Coalition of Edmonton	St. Francis of Assisi Elementary School	Todd Ffoulkes-Jones
Lanigan and Edwards Wine Merchants	PSAC Stats Canada Local 30070	St. John's Lutheran Church	Tops AB 4990 Chapter
Lawrason's	Queen of Tarts	St. Joseph Assembly Knights of Columbus	Tres Carnales Taqueria Ltd
Liliana's Boutique and Fine Art	REACH Edmonton	St. Joseph's Roman Catholic Basilica	Trialto Group
Lion's Club of Edmonton Golden Gate	REALTORS Community Foundation	St. Paul's Evangelical Lutheran Church Ladies Aid	Trico Charitable Foundation
M.E. Lazerte High School	River City Credit Union	St. Paul's Evangelical Lutheran Women's Group	Trinity Christian Reformed Church *
Magna IV Engineering	Riverbend United Church	St. Stanislaus School	Trinity Global Support Foundation
Maple Leaf Metals	Riverbend United Church Women	St. Thomas More Church Catholic Women's League	Trinity Lutheran Church
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McDougall United Church	Northeast - Champions for Children	Strathcona Management Agency	United Way of Peel Region
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Financial statement

Edmonton City Centre Church Corporation Statement of Operations

Year Ended December 31

	<u>Unrestricted</u>	<u>Restricted</u>	<u>Invested in Capital Assets</u>	<u>Total 2011</u>	<u>Total 2010</u>
Revenues					
Contract					
Income (Note 12)	\$ -	\$8,881,107	\$ -	\$8,881,107	\$8,693,908
Donations and grants (Note 17)	168,290	2,470,598	104,703	2,743,591	2,567,865
Bistro operations	-	284,040	-	284,040	320,955
Rents and client fees	-	867,011	-	867,011	844,175
Other (Note 3)	77,957	72,900	-	150,857	105,792
Member contributions	44,384	-	-	44,384	21,188
Interest	7,611	10,005	-	17,616	10,400
	<u>298,242</u>	<u>12,585,661</u>	<u>104,703</u>	<u>12,988,606</u>	<u>12,564,283</u>
Expenditures					
Wages and benefits	834,464	6,472,097	-	7,306,561	7,103,530
Client and other	637,261	2,363,567	-	3,000,828	2,945,870
Contracted supplies	-	869,187	-	869,187	921,677
Amortization of capital assets	-	-	453,321	453,321	439,685
Headstart expenditures	-	626,495	-	626,495	659,954
Professional fees	69,805	65,851	-	135,656	133,214
Mortgage interest	-	112,885	-	112,885	127,031
Nutrition snack school payments	-	231,479	-	231,479	210,222
Administration fees and recovery (Note 14)	(1,293,199)	1,293,199	-	-	-
	<u>248,331</u>	<u>12,034,760</u>	<u>453,321</u>	<u>12,736,412</u>	<u>12,541,183</u>
	49,911	550,901	(348,618)	252,194	23,100
Inner City Youth Housing Project (Note 5)	<u>-</u>	<u>4,707</u>	<u>-</u>	<u>4,707</u>	<u>6,161</u>
Excess (deficiency) of revenues over expenditures	<u>\$ 49,911</u>	<u>\$ 555,608</u>	<u>\$ (348,618)</u>	<u>\$ 256,901</u>	<u>\$ 29,261</u>

Board of Directors

Founded in 1970, Edmonton City Centre Church Corporation, operating as E4C, is a registered non-profit charitable organization with an independent Board of Directors.



2011-2012

back row standing from left to right

Roger Thomson - Treasurer, Ary DeMoor, Michael Farris - CEO, Ted Hill, Jeff Grobman

front row standing from left to right

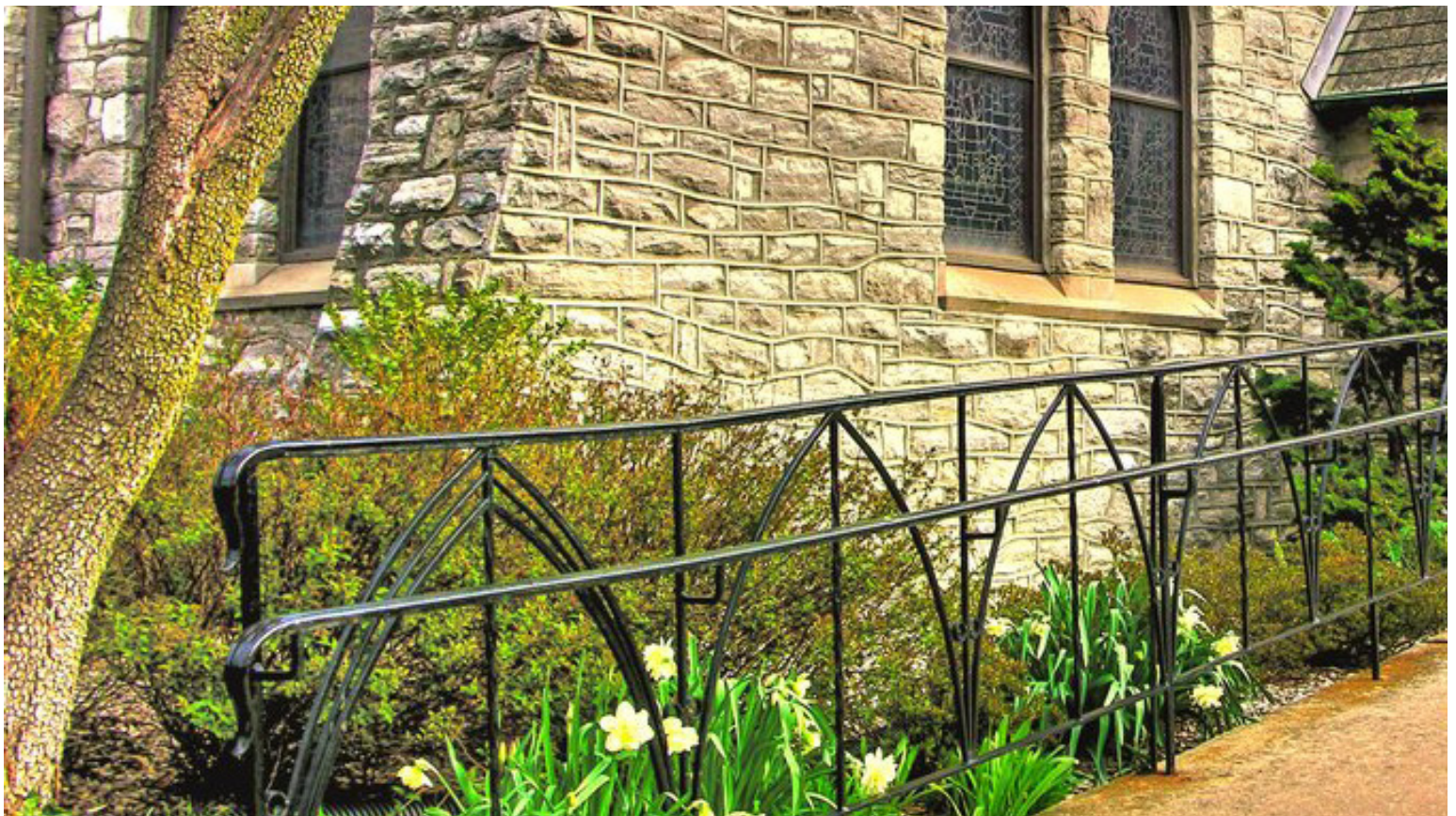
Ross Lizotte - President, Bonnie Tejada, Marney Mustard, Dawn Pentelechuk - Vice President, Claire Redpath

not pictured

John Cotton - Secretary, PJ Duggan, Peter Prinsen, Tara Graham

“What was the quote again? “It is in giving that we receive.” Serving on the E4C Board of Directors allowed me to use my God-given gifts in service to others. But in the giving came the reward - the reward of meeting so many committed staff members, volunteers, and people that we serve. I got a taste of the immense gift that E4C and its people and programs are to the Edmonton community and was privileged to use the term “we” by being a small part of the very big picture. For that I give thanks. Also, it was hard but fun!”

-Ary DeMoor, Retiring E4C Board member



Member Churches

All Saints' Anglican Cathedral
Anglican Parish of Christ Church
Augustana Lutheran Church

First Baptist Church
McDougall United Church
St. Joseph's Roman Catholic Basilica

Our volunteer board of directors comprises these faith-based communities and representatives from the community-at-large. The Board of Directors meets monthly and is supported by several board committees.

Credits

This report was lovingly hand built in-house. Graphic Design by Kyle Schneider. For detailed manager's reports for each program, please visit our website at www.e4calberta.org

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