

# Order from the Chief Medical Officer: April 2, 2020

The order specifies new Outbreak Standards for all licensed support living accommodations.

The intent of these standards is to ensure that those living and working in congregate settings where there is a suspected, probable or confirmed COVID-19 outbreak are kept as physically safe as possible and mitigating the risk of further spread of COVID-19 within and between sites.

The order applies directly to e4c's permanent supportive housing programs (Meadows, Our Place, The Lodge at Elizabeth House).

However, the intent of the order is sound for all other congregate settings that e4c operates (Inner Ways, Youth Housing, WEAC).

1. The standards provides for additional symptoms that are reportable to AHS related to COVID-19: diarrhea or vomiting (for residents in congregate living).
2. The standards define categories of COVID-19 outbreak: suspected, probable or confirmed.
3. One resident or staff member who exhibit **any** of the symptoms of COVID-19 at a congregate living facility is considered to be a suspected outbreak.
4. The standards require **mandatory reporting to AHS Coordinated COVID-19 Response (1-844-343-0971) as soon as there is a case suspected. We will no longer call 811 if there is a case suspected.**
5. The standards provide step-by-step guidance on all 3 outbreak scenarios for the operation of the congregate living facility.

AHS Coordinated COVID-19 Response is providing this toll-free line 24/7 for congregate living operators.

Use this line to reach AHS directly if: you have a resident with influenza-like or COVID symptoms, you need assistance or guidance in managing symptomatic residents, or if you have any COVID-related questions or concerns.

As always, please feel free to contact Steve or Marisa with any questions that you may have.